

Out-of-Network Claim Form (OON)



You only need to complete this form if, at the time of service, the provider did NOT participate in the CEC network.

HOW TO FILE AN OUT-OF-NETWORK CLAIM

- Complete all applicable fields on this form. Missing information may delay processing and reimbursement.
- Submit one claim form for each patient to CEC within 180 days of the date of service.
- Please submit a copy of your itemized receipt for each service or product included on this claim form.
- This form must be signed by the patient or his/her authorized representative.
- You have a choice of three options for submitting the completed form:

eFAX

1 (704) 413-7098

MAIL

CEC
Attn: Out-of-Network Claims
2359 Perimeter Pointe Parkway, Suite 150
Charlotte, NC 28208

EMAIL

OON@cecvision.com

PATIENT INFORMATION — Details of the person who received the service

Patient First and Last Name:

Patient Date of Birth:

Patients Relationship to Employee: Self Dependent

Member ID#:

PRIMARY MEMBER INFORMATION — Employee

Employee First and Last Name:

Date of Birth:

Employer Name:

Member ID#:

CONTACT AND MAILING INFORMATION — Where the reimbursement check should be mailed

Employee Mailing Address:

Email Address:

Phone #:

REQUEST FOR REIMBURSEMENT — PLEASE CHECK ALL THAT APPLY

Date of service(mm/dd/year): _____

Date of service (mm/dd/year): _____

Eye/Vision Exam . . . Amount Paid: \$ _____

Contact Lens Fit/Evaluation . . . Amount Paid: \$ _____

COMPLETE BELOW FOR GLASSES

Date of service(mm/dd/year): _____

Frames for glasses . . . Amount Paid: \$ _____

Lenses for glasses . . . Amount Paid: \$ _____

LENS TYPE (check only one)

Single Vision Bifocal Trifocal Progressive

COMPLETE BELOW FOR CONTACTS

Date of service(mm/dd/year): _____

Contact Lenses . . . Amount Paid: \$ _____

IMPORTANT: Reimbursements are processed within 60 days from the date we receive your Out-of-Network claim form. For questions about your Out-of-Network reimbursement, please call 1-888-254-4290 (Option 2 and then Option 1).

PROVIDER OR OPTICAL INFORMATION

Name of Provider/Optical:

Phone # of Provider/Optical:

Address of Provider/Optical:

Patient's or Authorized Person's Signature: By signing below, I authorize the release of any medical or other information necessary to process this claim.

Signature _____ Date _____